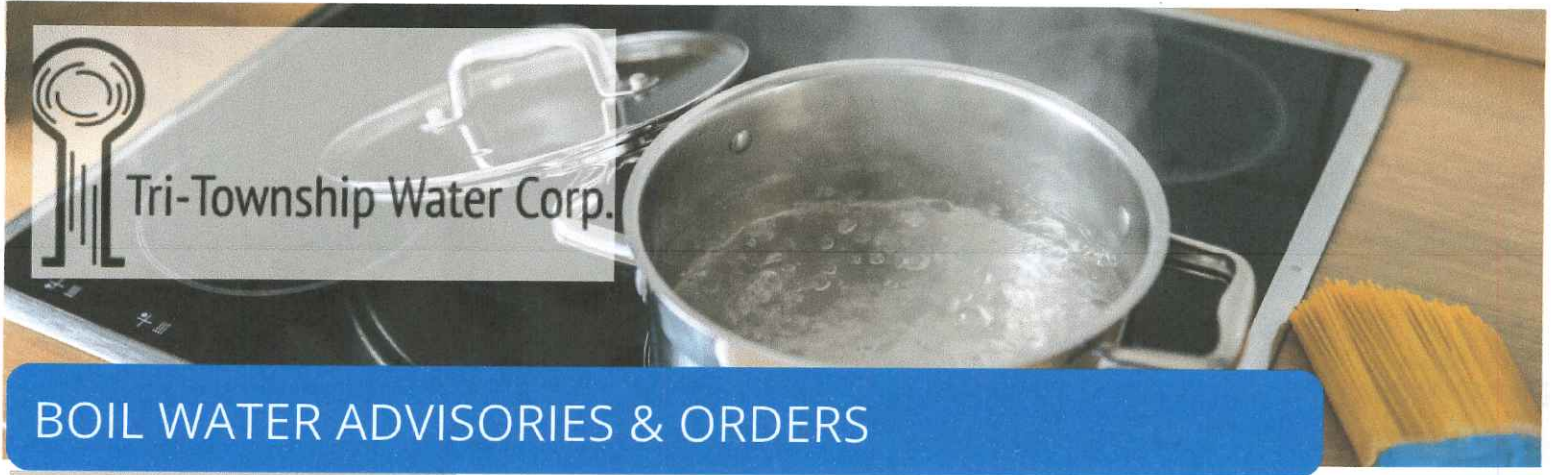




Tri-Township Water Corp.



BOIL WATER ADVISORIES & ORDERS

WHEN YOU DON'T NEED TO BOIL WATER

(Both Precautionary and Mandatory Orders)

- Washing hands, showering, bathing (avoid swallowing the water)
- Watering plants and gardens, including plants you eat
- Doing laundry
- Using dishwashers if they have a sanitizing cycle or the final rinse temperature reaches at least 150 degrees F

Commercial and Businesses may need to seek further guidance from their regulator and/or health department.

At Tri-Township Water, your health and safety are our top priority. If a boil water notice is issued, it's important that customers follow the requested steps until the boil water notice is lifted.

A boil water notice is a public notification advising customers to boil tap water before consuming it. There are two types of notices:

- Precautionary boil water advisory: Issued as a precaution when water quality *may* have been affected. Advisories are most commonly issued when a water system experiences a loss of positive water pressure, such as during some main breaks.
- Mandatory boil water order: Issued when the presence of a microbial contaminant is confirmed or presumed to be found in the water system.

Bring tap water to a full rolling boil, let it boil for three (3) minutes & cool before using-or use bottled water for:

- Drinking, cooking & preparing food
- Washing fruits & vegetables
- Treating open wounds
(consult a health care professional if you have questions)
- Mixing baby formula
- Making ice
- Brushing teeth
- Water for pets
- Washing dishes by hand

We also recommend the following:

Throwing away food, beverages or ice cubes if made with tap water during the days of the boil water notice.

Do not use a home filtering device in place of boiling water.

DURING BOIL WATER ADVISORY OR ORDER

Do NOT drink the water without boiling it first.

Boil for
3 Minutes



Cool
Before Use





Steps Tri-Township Water Takes to Lift A Boil Water Notice

Boil Water notices typically remain in effect for a minimum of 24-48 hours. Our crew and water quality team work together to restore service in the affected area as quickly as possible.

First, we resolve the issue that lead to the boil water advisory - for example, repair the water main and restore service to the affected customers. Once resolved, we collect water samples to verify the water is safe to drink. Test results are then reviewed to determine if the boil water notice can be lifted.

Once the boil water notice is lifted, customers are notified and provided any additional instructions, if needed.

What Should I Do Once The Boil Water Is Lifted?

Precautionary Boil Water

You can resume normal water use without taking additional measures. If you experience cloudy or discolored water, run your faucets for a few minutes until the water runs clear.

Mandatory Boil Water

To help remove affected water that may remain in your pipes, flush household pipes, ice makers, water fountains, etc prior to using for drinking or cooking by letting water run several minutes at each tap.

We also recommend the following steps:
Throwing away food, beverages or ice cubes if made with tap water during the days of the boil water notice.

Commercial and Businesses may need to seek further guidance from their regulator and/or health department.

Tri-Township Water Corporation office hours are Monday thru Friday
8am-4:30pm 812-637-1039